



Los Angeles County Commission on Local Governmental Services

383 Kenneth Hahn Hall of Administration
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Los Angeles, California 90012
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Chairperson
Richard J. Rosenthal, CRE

Vice-Chairperson
Patricia G. Gray
Wendy M. Brogin,
A.I.C.P.
Walter P. Coombs
Shana E. Epstein.
Gordon Gray
Rodrigo A. Guerra, Jr.
Algird Leiga
Sharon Martinez
Deborah H. O'Connor
Kenneth D. Rozell
William Selditz
David Spence
Terri Tippit
Benjamin "Frank" Venti

MINUTES

Meeting of September 2, 2003
830 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Chairperson Rosenthal called the meeting to order at 9:07 a.m.

APPROVAL OF AUGUST 5, 2003 MINUTES

On motion of Commissioner Leiga, seconded by Commissioner Gray, the Commission unanimously approved the August 5, 2003 minutes.

CHAIRPERSON'S REPORT

Chairperson Rosenthal reported that Deborah H. O'Connor is scheduled for the League of California Cities representative Commission appointment today by the Board of Supervisors.

He advised Commissioners that the October 7th and November 4th meetings are cancelled due to the State and general elections, respectively. The next meeting is scheduled for December 2, 2003.

Commissioner Coombs mentioned an article in the paper regarding the City of Los Angeles not having an updated schedule of its publicly held property.

OVERVIEW OF THE WIRELESS "911" RESPONSE SYSTEM

Barry R. Hemphill stated that the "911" program established by legislation in 1973 provides funding for 520 Public Safety Answering Points (PSAP) within the State for their database maintenance and network costs. The database maintenance costs cover roughly half of "911" expenditures. The State levied a 0.72 percent surcharge per call on interstate phone use generating \$130 million annual revenue. The system is cost effective, but it is difficult to establish a universal standard with the multiple overlapping jurisdictions.

By law, all wireless "911" calls are channeled through the California Highway Patrol (CHP). AB1263, passed several years ago, permits local jurisdictions to handle their wireless "911" calls directly with the permission of the CHP. Twenty-three agencies within Los Angeles County have agreed to handle calls directly. It is estimated that

localities would handle fifteen to twenty percent of the wireless calls with the remainder going to the CHP. The first deployment occurred a year ago in the City and County of San Francisco. The State has a master contract providing a cost ceiling for equipment with nine to ten vendors. PSAPs can choose equipment from the vendors through aggressive negotiations which have an annual savings of \$20 million per year.

The Federal Communications Commission (FCC) mandated all carriers to provide "911" wireless information upon request to local jurisdiction. The current cost estimate of deploying wireless "911" in the State is \$110 million.

John S. Marengo stated that in accordance with FCC Order 94-102, the State has launched a project to implement enhanced "911" services. The objectives include preparing PSAPs to accommodate the information delivered by wireless carriers under the two phases of the order. Phase I provides the number and receiving cell site/sector to the PSAP. Phase II adds a more precise location in the form of latitude/longitude coordinates. At this time the twenty-four CHP centers are overburdened and redistributing "911" wireless calls to local PSAPs could provide more effective service for the highways and the localities.

Carriers have until the end of 2005 to convert a minimum of ninety-five of their subscribers nationwide to this system. Many carriers are encouraging subscribers to purchase new telephones with this feature.

There are seventy-two primary PSAPs in the County; eighteen are the Sheriff's Department (LASD), who has not signed onto the program. The City of Los Angeles' PSAP (LAPD) has not signed on but is expected to after its dispatchers have been trained on the new system.

Ella Sotelo stated that LASD has not participated in conference calls regarding the conversion. Chairperson Rosenthal asked her to provide Commission staff with the appropriate LASD and LAPD contact names.

Mr. Marengo stated that the CHP dispatch has not increased its staff to cover the growth of "911" emergency wireless use.

Mr. Hemphill stated that the "911" program only funds equipment and upgrades not personnel.

Ms. Sotelo plans to establish a forum of local wireless users to discuss ongoing issues in the implementation of this system.

Commissioners discussed the incorporation of the GIS and wireless programs using federal funding. Chairperson Rosenthal stated that it would be an interesting project to join the PSAPs and the County's GIS program to improve the wireless system within the County.

Chairperson Rosenthal thanked the speakers attending and asked them to provide the Commission with any program updates.

STUDY COMMITTEE AND TASK FORCE STATUS REPORTS

Commissioners Brogin, Leiga and Martinez are scheduled to meet with Caltrans representatives following the meeting. Chairperson Rosenthal requested Commissioner Brogin prepare a memo to the Commission summarizing the meeting.

MATTERS NOT ON THE POSTED AGENDA (TO BE PRESENTED AND PLACED ON THE AGENDA FOR A FUTURE MEETING)

Chairperson Rosenthal discussed the "Law Enforcement Citizen Complaints" handout and asked Commissioners to research complaints by citizens regarding mistreatment or failure of police departments to accept complaints as a potential project of the Commission.

Commissioner Spence stated the Sheriff's Department's Office of Independent Review is responsible for investigating citizen complaints made against the Department.

PUBLIC COMMENTS

There were none.

ADJOURNMENT

The meeting was adjourned at 11:12 a.m.

ATTENDANCE

MEMBERS PRESENT

Richard Rosenthal
Wendy Brogin
Walter Coombs
Gordon Gray
Errick Lee
Algird Leiga
Sharon Martinez
Debby O'Connor
Kenneth Rozell
William Selditz
David Spence

MEMBERS NOT PRESENT

Shana Epstein
Angela Gibson
Rodrigo A. Guerra, Jr.
Patricia Stitzenberger

STAFF

Martha Littlefield
Ken Wales

GUESTS

William Creitz, Sr., CAO, Research Service Division, City of Los Angeles
Barry R. Hemphill, Deputy Director, Telecommunications Division, Department of
General Services, State of California
John S. Marengo, Wireless Emergency "911" Coordinator and Telecommunications
Systems Manager, California State Department of General Services
Ella Sotelo, Los Angeles County Area "911" Coordinator